

JOB SUMMARY:

This program contains assignments that will provide interns the opportunity to gain hands on experience in the Hospitality industry. They will be working the day to day tasks and gain exposure on the resort operations. This will be a Seasonal Position for the Spring/Summer of 2020. The internship exposes a student to various Resort departments. Position will acclimate to internships requirements and students' schedules. Salary is paid. Resumes should be emailed to Kenna@sandkelectrical.com

QUALIFICATIONS:

Working towards bachelor's degree (B.A.) or associate degree (A.A.) in Parks, Recreation, Hospitality, or Tourism Management from four-year or two-year College or University; or equivalent combination of education and experience.

Ability to present and express ideas and information both oral and written.

TABC & Food Handler certification is preferred, but not required

Knowledge of and ability to follow policies and procedures.

Ability to manage customer situations; includes the ability to respond promptly to customer needs and requests for service and assistance.

Adaptability to demanding/fast paced environment.

Ability to meet the demands of the work schedule to be at work and on time. May occasionally require the ability to work outside of regularly scheduled hours. Schedules may vary based on business need.

JOB DESCRIPTION:

Intern will learn the key positions of El Campo Lost Lagoon RV Resort.

OFFICE/RESERVATIONS – Takes reservations; Greets and registers guests; Deals with guests' requests and complaints. Answers calls as appropriate. Store clerk for the general store and other activities at the resort. Operate the cash register and computer reservations program. Be knowledgeable about Resort's attractions, activities, policies, procedures; as well as local tourist destinations. Review guest tracking reports. Discuss trends with management.

ACTIVITIES/ PARTY PLANNING- Conceive, organize, and execute special events for such as activities, holidays, receptions, weddings, birthday parties, showers etc... Assist Activities Director with personalizing each event to suit needs and budgets. Also assist and participate with Resort mascot appearances. Assist in the social media marketing.

CAFÉ/CABANA- Observe/participate in the daily duties in the Café & Cabana. Duties include taking orders and serving food and beverages to guests, inventory, meal prep and customer relations. You will be responsible for checking on customers to ensure that they are enjoying their meals, drinks and take action to correct any problems.

PARK/GROUNDS- Inspect park amenities; Maintains cleanliness of public areas; Replenishes supplies as needed in bathhouses, laundry facility, Complete RV spots & Cottage inspections with Grounds Supervisor. Maintains and services pool and spa areas.

Other duties as assigned.

Property Details:

The Lost Lagoon is located in El Campo, Texas on Highway 59 between Houston and Victoria. We are also just 30 miles south of Interstate 10. The Lost Lagoon is a luxury campground with the world's largest RV Park swimming pool, a Wibit water course, fishing pond, Kiddie Lagoon, Cottage Rentals and over 200 concrete RV sites, with free Wi-Fi for all sites. Our luxury amenities offer a family-friendly environment with an on-site general store, café, full bar and golf cart rentals.

The El Campo Lost Lagoon is committed to provide vacation enthusiasts the perfect RV and camping vacation destination where they can enjoy innovative fun, while relaxing and creating lifelong memories through the highest quality standards of customer service.