

## Family Profiles in 4HOnline

The first step to becoming a 4-H member or volunteer is creating a profile in the 4HOnline data management system. Texas 4-H uses the 4HOnline system to manage 4-H membership, events, projects, activities, and communications. All youth and adults who participate in Texas 4-H must have a 4HOnline profile.

4HOnline profiles are family-based, which means every family creates a “master” profile with its own login ID and password. A member file is then created within the family profile for each family member involved in Texas 4-H. A family profile may contain both youth and adults.

Once a family profile is created, it will exist for as long as members of that profile are involved in the 4-H program. New members may be added to the family profile at any time, and members who are no longer involved in 4-H may be archived. If someone in your family was active in Texas 4-H from 2010 to 2019, you likely already have a family profile in 4HOnline.

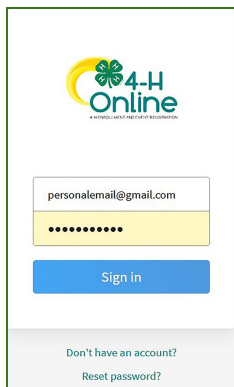
Use your existing login and password to access your family profile in 4HOnline. If you need assistance accessing your existing family profile, review the steps in this guide. If necessary, contact your local county Extension office for assistance.

### LOCATE OR CREATE A FAMILY PROFILE

Follow these steps to login to the family profile or to create a new profile:

#### RETURNING FAMILY

- To access an existing family profile, visit <http://texas.4online.com>
- Type in the email and password and sign in



#### NEW FAMILY

- If the family does not have a profile, visit <http://texas.4online.com>
- Click the “Don’t have an account?” link

[See Opening An Existing Family Profile](#)

[See Creating a NEW Family Profile](#)

## Opening an Existing Family Profile

If you already have a 4HOnline family profile, you can access it by following these steps:

1. Go to <http://texas4online.com>
2. Enter your email address (login) and password, then click **"Sign In"** to open your account

**Note:** If you do not remember the password associated with your family profile, you can use the **"Reset password"** function at the bottom of the screen. A temporary password and instructions will be sent to the email address associated with your family account.

If you do not remember the email associated with your family profile, contact your local Extension office. The local county office can confirm or change the email address in your family profile. If the county 4HOnline Manager changes the email associated with your family account you will need to reset your password before logging in.

**Remember:** Your family profile must be associated with a valid email address. This will be your login and you will receive communications at this address. It is also the email address where a password reset will be sent.

Once you have logged in to your family profile, you may review the Member List, add new family Members, and complete 4-H enrollment and registration actions.

Member	Programs
adult adult person Jan 5, 1976	4-H Volunteer - Awaiting Review Volunteer Application Submitted
Adult Momma May 23, 1976	4-H Volunteer - Awaiting Review Volunteer Application Submitted Continue Screening

## Creating a NEW Family Profile

Only families participating in Texas 4-H for the first time should create a NEW family profile. Once created, family profiles are permanent. If you already have a 4HOnline family profile, **do not create a new one**. Contact your local county Extension office for assistance if you are not sure whether you have a family profile, or if you need assistance accessing it. To create a **NEW** family profile in 4HOnline, follow these steps:

1. Go to <http://texas.4online.com>

2. Click “Don’t have an account?” if you have **never** enrolled in 4-H before using 4HOnline.

**Note:** Your family profile must be associated with a valid email address. This will be your login and you will receive communications to this address. It will also be the email address where a password reset will be sent, if needed.

The email address you provide can only be associated with **one** family profile. If 4HOnline does not accept your email address, you may already have a 4HOnline family account. Contact your local Extension office for assistance.

3. Select “Texas” from the drop-down menu

4. Select “Texas 4-H and Youth Development” for the Institution

5. Select **your county** from the drop-down menu.

**Note:** When selecting your county, you are choosing the 4-H program in which your family will participate. Read the rules and guidelines for more information:

<https://texas4-h.tamu.edu/management/>.

Click “Continue”.

6. Complete your family’s information. Required fields are marked in **red** and must be completed to move to the next screen. If you have mistakenly chosen the wrong county just hit the back button to adjust it before moving on to the next screen.

**Remember:** Your family information must be associated with a valid email address. This will be your login and you will receive 4-H communications at this address. It will also be the email where your password reset will be sent, if necessary.

Click the “Create Account” button

**Note:** An email account can only be associated with one family profile. If you enter an email address that is already associated with a 4HOnline profile, you will see an existing family profile message. Click the “Confirm” button and continue to log in to the existing account. See instructions for logging into an existing [family account](#).

7. Enter your family's address information and click "**Verify.**" The verification process may require you to select an appropriate USPS format. The local county Extension office may have authority to bypass this for rural areas.

If there is already another record in 4HOnline with a matching address, you may see this Duplicate Address screen:

Use the browser "back" button to return to the previous screen. Double-check the address you entered and try again. Be sure you have included the full USPS address and a unit/apartment number, if that is part of your address. If you receive the Duplicate Address message again, choose an account recovery method and contact your local county Extension office for assistance.

### Verify Your Address

Address

Address 2

City

State

Postal Code

Country

Verify

Existing Account

An account with this email has already been found, please sign in or recover password

Confirm

Cancel

### Duplicate Address: Account Recovery

Recovery Phone:

555555xxxx

Fill in last 3 digits to recover

Recover

Contact County

Send Message

After the address is verified, your family profile has been created! You will receive an email confirming your family profile. The next screen will allow you to add the first member to your family.

## Family Profile Management

Each time you log in to your family profile in 4HOnline, your Member List will open as the home page. The Member List displays all family members for whom a Member record has been created. In addition to the Member List, your family profile contains family details, events, and saved credit card information.

### Member List

Your member list shows each member record that has been added to your family profile. You can see:

- Member's name and DOB
- 4-H Member Type
  - o Club Member
  - o Cloverkid
  - o Volunteer/Adult
- Status of Enrollment (see [status sheet](#))
  - o Enrolled
  - o Volunteering
  - o Submitted
  - o Incomplete (Continue Enrollment)
  - o Not Enrolled (Enroll Now)

### Family Information

You can view the information contained in your family profile. You can change or update email, phone, and address by clicking the **"Edit"** Button.

The County associated with your family's profile can only be changed by the local county office. If you want to change your county affiliation, contact your local Extension Office for instructions.

### Events

You can view events that are open for registration to members of your family. To register for an event, click on the event name, select the Member who wishes to attend, click the **"Register"** button, then follow the instructions.

### Credit Cards

The credit/debit card(s) used to pay for 4HOnline transactions are listed in the family profile. The card number is not saved in 4HOnline; only identifying information is retained. You can modify or delete card records by clicking on the card type. Only a family member can view or edit card information; it cannot be accessed by any 4HOnline Manager.