

CHECKING ON YOUR WELLNESS CREDIT

To Create your MyEvive account:

- Go to **tamus.myevive.com**
- Click on “**Register**”
- Enter your ID#, which is your BCBSTX member ID on your health insurance card (**your UIN**) (*Both employee and spouse will use the employee UIN to register*)
- Click on either “**Employee/Subscriber**” or “**Spouse/Domestic Partner**”
- Enter **your first name, last name, and date of birth**
- Click “**Next**”
- Enter and confirm your **email address**
- Create, enter and confirm your **password**
- Enter your **phone number**
- Select whether you would prefer contact by email or text
- Check the box to accept the terms and conditions
- Click “**Next**”
- Indicate which statement best describes you
- Click “**Create My Account**”

To Check for your Credit:

- Go to **tamus.myevive.com**
- Click on “**Sign in now**”
- Enter your **User name (email address)** and your **password** you created when you registered
- Click on the “**Check my wellness incentive status**” tile
- The **date of your physical** appears in the verbiage in the “**Annual Physical**” section
- Click on “Click here” in the “Annual Physical” section to determine when your next exam is due

What to do if you don't see your Credit:

If it's been 2 months after your exam and you still don't see your credit, you will need to:

- Call Blue Cross/Blue Shield to have them check your claim (will need the **DATE** of your exam) to see if the doctor's office coded it as a “wellness exam”. **(866) 295-1212**
- If the coding is incorrect, you will have to call the doctor's office and tell them they did not code your office visit as a wellness exam. Their office will have to resubmit it with the proper codes.
- Wait 3-4 weeks from calling your doctor about the correction, then check MYEVIVE again.